

## digiTICKET Product Catalog

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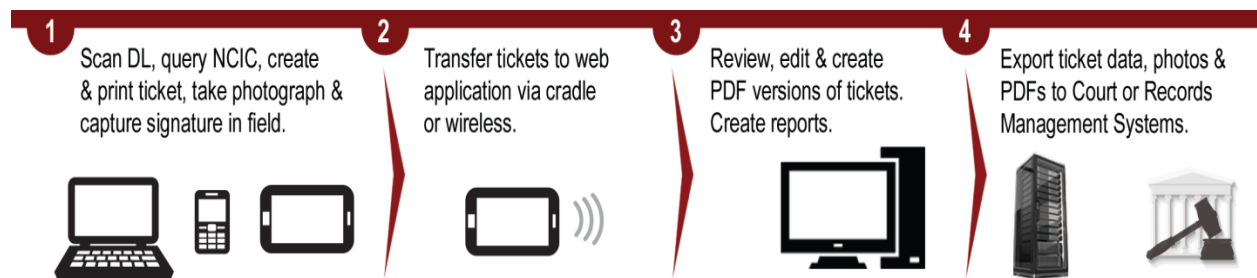
### ***About Saltus Technologies, LLC***

Saltus Technologies, LLC (Saltus) is solely focused on developing and marketing our electronic ticketing solution digiTICKET®. Founded in 2010, Saltus has grown its customer base to over 350 agencies in 22 states. Customers range from over 500 New Orleans police officers using digiTICKET on laptops and rugged tablets to rural Police Departments sharing 2 handheld mobile devices. Overall, Saltus customers now issue over 100,000 citations per month combined.

digiTICKET is a mobile software application that automates the process of writing and processing citations for law enforcement agencies. digiTICKET mobile software can run on Windows laptops and tablets, Android handhelds and phones, or iPhones and iPads. digiTICKET has been used to issue over 10 million citations over the past 14 years.

### ***How digiTICKET Works***

The digiTICKET solution utilizes a barcode scanner to scan violator driver licenses, capture vehicle information and assign violations to the offender. Saltus also offers the option of interfacing with RMS mobile applications to share NCIC/NLETS return data and use it to populate person and vehicle fields in digiTICKET. Once tickets have been completed, they are printed on a mobile thermal printer and given to the offender. Phones, tablets, and rugged handhelds offer the ability to capture an electronic signature, photograph, GPS coordinates and voice notes. Tickets are then synchronized to the digiTICKET server via a network data connection. Once on the digiTICKET server, tickets can be managed and reproduced in PDF format, reports can be generated, and ticket data can be electronically moved to Court and Records Management System(s) eliminating manual, redundant data entry. The server application is web based and can be accessed from any PC with an internet/network connection.



## Software Overview:

### Mobile Client Software

- Configured to match the agency's requirements/process
- Extremely easy to use, runs on Windows, Android and iOS phones, tablets and rugged handhelds
- Tickets can be issued in a disconnected state – no data connection is required
- Capable of printing tickets in multiple ticket formats within the same deployment – traffic, parking, code enforcement, city, state, etc.
- All officer, court and violation information automatically updated upon secure login by officer, allowing for the sharing of devices between officers
- An electronic book of tickets is issued to the officer's profile
- Includes an up-to-date electronic list of charges – including a "favorites" list for fast data entry
- Provides a "Lookup" tool for charges not included in favorites list
- Can issue multiple charges on one screen – configurable to meet the agency's guidelines
- Extremely flexible ticket numbering to meet the agency's guidelines
- Designate individual violations as warnings or flag as other types of violations such as "Grant" tickets
- Optional database of street addresses to ensure uniform locations on tickets
- Easy to use step-by-step procedure to create tickets
- Drop down lists ensure accurate data entry
- Scan barcodes on driver licenses and military IDs from across the United States, Mexico, and Canada
- Capture photos and electronic signature of violator
- Save in-process tickets and finish later
- Copy information from a previous ticket to start another
- Change to and from "night mode"; reversing contrast to limit nighttime brightness
- Automatic notification of repeat offenders (scofflaw)
- Captures GPS coordinates of each stop
- Provides officers with ability to capture demographics information and make notes after a traffic stop – available to, or hidden from, court personnel
- Ticket information can be customized to meet each agency's needs and processes
- Printed ticket is easily customized to exactly match agency's requirements
- Includes software for remote diagnostics and updates
- Training typically takes less than 2 hours for novice computer users
- Optional capabilities include interfaces to RMS mobile software field reporting applications (M2M)
  - This interface allows digiTICKET to pull person and vehicle query data from RMS/CAD returns to populate tickets

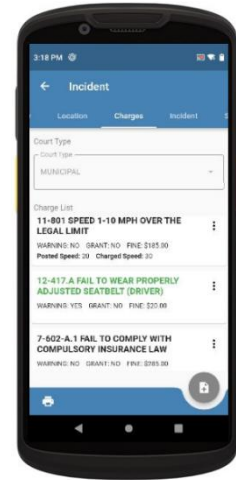


Figure 1 – Rugged Android Zebra TC-58 handheld.



Figure 2 - digiTICKET on a Panasonic CF31

## Server Software

- Web based software that can be accessed from any PC with Internet/network access
- Secure login and data transfer and multiple levels of user authorizations
- Dashboard reporting of ticketing activity
- Review, edit, approve, void, or decline tickets
- Search for tickets or warnings by officer, shift, squad, violator, court date, ticket date and many more.
- Reproduce exact copies of tickets in PDF format with signatures, court disposition information, and photos
- Print PDFs on standard office printers or store and send electronically
- View a map of stop locations (captured using GPS capable devices)
- Edit, create, or inactivate municipal ordinances and state statutes
- Issue tickets to officers or run audit reports of assigned ticket numbers
- View, print or export reports of specific ticket data (custom reports available)
- Export citation data to Records Management or Court systems through web-based utility – optionally include PDF copies of tickets, pictures, etc.
- Automatically export data and deliver to the RMS in a predefined location, or interface to 3<sup>rd</sup> party systems through web services – optional capability
- Manage court dates for multiple court types
- Set court date rules such as docket size or lead time – for all or individual court dates/types
- Create an unlimited number of user types with a very detailed user-based permissions system – based on user type (i.e. officer, supervisor, prosecutor, court clerk, etc.)
- Group users by troop, shift, squad, division, etc.



Figure 3 – digiTICKET Dashboard

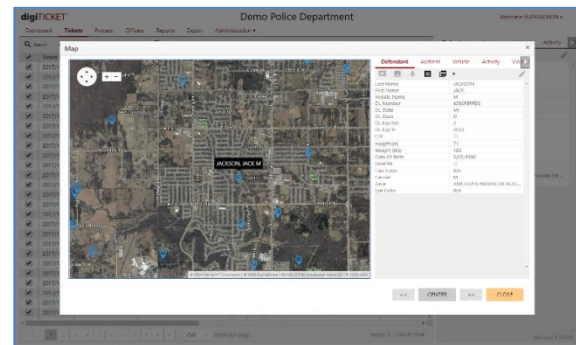


Figure 4 – digiTICKET Ticket Mapping

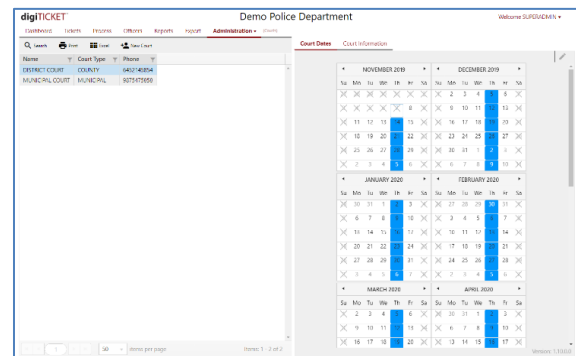


Figure 5 – digiTICKET Court Calendars

## Software Licenses Fees

Please contact Saltus for a software quote. Pricing is based on many variables including number of client licenses and required capabilities (as described below).

digiTICKET software includes the following:

- digiTICKET Server Software – 1 license is required regardless of the number of client licenses
  - This license includes one RMS or Court System Export license
- digiTICKET Mobile Client Software – 1 license is required for each mobile computing device running digiTICKET in the field
- digiTICKET Mobile Client to RMS Mobile software Interface (M2M) – 1 license is required for each device using the return sharing interface

**NOTE:** This interface enables digiTICKET to access person/vehicle query data from RMS mobile software applications. ***This capability is highly dependent on the quality and consistency of data being provided by the RMS mobile software.***

To configure this interface, Saltus developers use actual return datasets ***provided by the customer*** for each state being configured. A minimum of 5 person and vehicle returns must be provided by the customer to allow developers to create parsing algorithms for each state being parsed. The standard interface includes in-state returns and 2 additional states of your choosing. Additional states can be added for an additional cost.

- Additional Exports – 1 export license is required for each additional data export (per instance of the 3rd party software)

**NOTE:** Potential import fees charged by RMS or Court system vendors are not included and should be negotiated separately with each respective vendor.

## Software License MSRP

SOFTWARE LICENSE FEES		
Server License Fees	MSRP	Comments
Up to 10 client licenses	\$ 5,000	
11 to 25	\$ 6,000	
26 to 50	\$ 7,500	
51 to 100	\$ 9,000	
101 to 250	\$ 12,000	
251 to 500	\$ 15,000	
> 500	Quoted	
Mobile Client License Fees	Unit MSRP	Comments
Up to 10 devices	\$ 700	per device license
11 to 25	\$ 650	per device license
26 to 50	\$ 600	per device license
51 to 100	\$ 550	per device license
101 to 250	\$ 500	per device license
251 to 500	\$ 400	per device license
> 500	Quoted	
Mobile Client Interface (M2M) License Fee	Unit MSRP	Comments
Up to 10	\$ 200	per computer w/ interface
11 to 25	\$ 175	per computer w/ interface
26 to 50	\$ 150	per computer w/ interface
51 to 100	\$ 125	per computer w/ interface
101 to 250	\$ 100	per computer w/ interface
251 to 500	\$ 80	per computer w/ interface
> 500	Quoted	
Other Software License Fees	MSRP	Comments
Backend Interfaces		
1st RMS/Court EXPORT	Included	
Additional EXPORT (per export) License Fee	\$ 2,000	
Web Services Interfaces	Quoted	Not an "export". Real time interface.

### ***digiTICKET Implementation and Training Services***

Please contact Saltus for a quote. Pricing is based on many variables including quantity of client licenses and required capabilities (as described below).

The Saltus Solution Delivery Methodology is used for all solution deployments. This is a structured process that ensures that all possible issues and all requirements are jointly identified by Saltus and customer resources and all system configuration changes are approved by the customer prior to any work being performed by Saltus engineers. This process ensures that Saltus and the customer are always on the same page and that expectations are being met throughout the entire process.

The activities contained within this methodology are as follows:

- **Requirements Definition:** Saltus will facilitate a workshop with subject matter experts from various customer departments to ensure that the solution is configured specifically the way the customer wants it.
- **System Configuration:** Once all requirements are documented, digiTICKET is then configured to meet the customer's specific needs. This includes the setup of all ordinances, user roles and permissions, printed ticket formatting, mobile client configuration, report development, interface creation and testing, etc.
- **User Acceptance Testing:** Once configured, Saltus will then facilitate a User Acceptance Testing session with key customer personnel. This session is conducted to ensure that the system is configured as requested by the customer.
- **Training Programs**  
Saltus offers complete training services, documentation, and on-going training support.
  - Customized User Guides (printed and on-line)
  - Training sessions are customized to meet each customer's needs
  - digiTICKET Trainers have extensive experience working in the field with users of mobile software, hardware, and web-based applications
  - Standard training services is a "Train-the-Trainer" approach
  - Personal Web-based video training is also available
  - Travel and living expense for onsite training is pre-approved by the customer invoiced separately, as actual
  - Satisfaction with training is guaranteed for each customer
- **Deployment**
  - After training, the solution is deployed and Saltus then provides end user support and system maintenance and updates for the life of the Maintenance and Support Agreement.

### **Available Professional Services:**

- Standard Implementation and Training Services. Includes project management, requirements gathering, basic system configuration, quality assurance testing, user acceptance software testing, Train-the-Trainer training and the deployment of digiTICKET.
- Other services. Non-standard configuration tasks are included based on each agency's specific needs. They may include:
  - Configuration of mobile client interface with 3<sup>rd</sup> party mobile software (M2M)
  - Configuration and deployment of automated data exports
  - On-premises deployment of web application and server
  - Configuration of multiple agencies, courts, and tickets
  - Custom development of 3<sup>rd</sup> party interfaces

### **Implementation Services**

In addition to standard project management, system configuration and training services, additional services are also offered based on specific system requirements. See the table below.

### **Professional Services MSRP**

<b>IMPLEMENTATION SERVICES FEES</b>		
<b>Standard Implementation and Training Services Fees</b>	<b>MSRP</b>	<b>Comments</b>
Up to 25 client licenses	\$ 7,500	PM, configuration, onsite train-the-trainer
26 to 50	\$ 10,000	PM, configuration, onsite train-the-trainer
51 to 100	\$ 15,000	PM, configuration, onsite train-the-trainer
101 to 250	\$ 20,000	PM, configuration, onsite train-the-trainer
251 to 500	\$ 25,000	PM, configuration, onsite train-the-trainer
> 500	<i>Quoted</i>	
<b>Other Services Fees</b>	<b>MSRP</b>	<b>Comments</b>
Configuration of additional agencies (per additional agency)	\$ 1,000	multiple agency deployments
Setup of multiple printed ticket formats (per additional format)	\$ 1,000	i.e. parking ticket, code enforcement, etc.
Configuration of Field Interview form	\$ 750	
Setup of multiple mobile environments (per additional format)	\$ 2,000	i.e. laptop, handheld, tablet, etc.
Configuration of Groups Functionality	\$ 1,000	i.e. shifts, multiple agencies, etc.
Configuration of Process Tab	\$ 1,000	ability to approve/void tickets prior to export
Custom Reports - 1st REPORT IS FREE (per report)	\$ 750	
Implementation of Auto-Exporter (per exporter)	\$ 1,500	
Pre-printed Paper Back Setup Fee	\$ 500	custom paper back; 4" ticket only
Configuration of NEW M2M (no experience)	\$ 7,500	
Configuration of M2M (with experience)	\$ 5,000	
Configuration of M2M (with State AND RMS experience)	\$ 2,000	
M2M Interface - additional state parsing (per state)	\$ 500	
Additional On-Site Training (2 trainers, per day)	\$ 1,500	
Onsite Server Install	\$ 5,000	
Illinois - Configuration of Ordinance Violations (per agency)	\$ 1,500	
Wyoming - WYCity Interface Configuration	\$ 1,500	
Missouri - ShowMe Interface Configuration	\$ 1,500	

## ***digiTICKET Hardware Configurations***

Please contact Saltus for a quote. There are many hardware options, including length and type of warranty, preferred mounting and charging options, etc.

Saltus has designed digiTICKET to be “device agnostic” – meaning that we purchase “off the shelf” hardware and load the digiTICKET software on those devices. The software can be configured to utilize any number of computers and printers. Tickets can be printed on any type of mobile printer – thermal or otherwise.

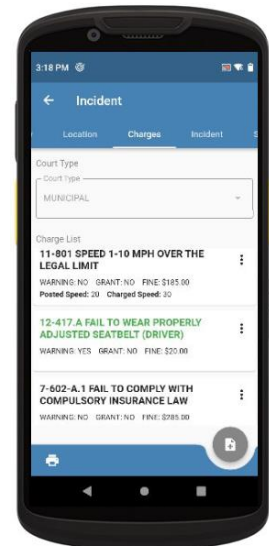
Saltus is an authorized reseller of all equipment recommended below.

### **Recommended Hardware**

#### **Rugged Handhelds**

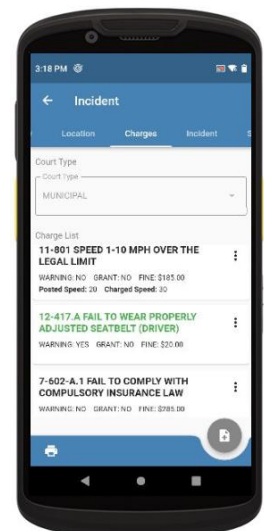
##### **Zebra TC-58 Rugged Handheld Tablet**

- Android operating system
- 6.0 in. Full High Definition; 1080x 2160; LED back-light; 600 NITS; optically bonded to touch panel
- Wi-Fi 6E and 5G connectivity
- Integrated 1D/2D barcode scanner and 8MP rear camera
- Up to 8 GB RAM, 128GB of Flash
- 2 TB MicroSD card slot
- Standard 4680 mAh battery
- Integrated GPD Module with Concurrent Reception of GPS
- Qualcomm 6490 octa-core, 2.7 GHz
- Device dimensions: 6.48 in. L x 3.04 in. W x 0.66 in. H
- Device weight: 10.3 oz./293 g with standard battery
- IP68 and IP65 with battery per applicable IEC sealing specifications
- Cameras: Front—8 MP; Rear—16 MP autofocus



##### **Zebra TC53 Semi-Rugged Handheld Tablet**

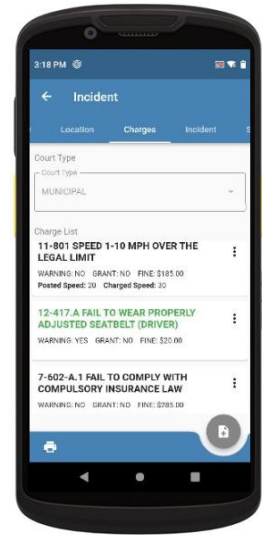
- Android operating system
- 6.0 in. Full High Definition; 1080x 2160; LED back-light; 600 NITS; optically bonded to touch panel
- Wi-Fi 6E only, no cellular connectivity
- Integrated 1D/2D barcode scanner and 8MP rear camera
- Up to 8 GB RAM, 128GB of Flash
- 2 TB MicroSD card slot
- Standard 4680 mAh battery
- Integrated GPD Module with Concurrent Reception of GPS
- Qualcomm 6490 octa-core, 2.7 GHz
- Device dimensions: 6.48 in. L x 3.04 in. W x 0.66 in. H
- Device weight: 10.3 oz./293 g with standard battery
- IP68 and IP65 with battery per applicable IEC sealing specifications
- Cameras: Front—8 MP; Rear—16 MP autofocus





### Zebra TC27 Semi-Rugged Handheld Tablet

- Android operating system
- 6.0 in. Full High Definition; 1080x 2160; LED backlight; 450 NITS
- Wi-Fi 6E only, no cellular connectivity
- Integrated 1D/2D barcode scanner and 8MP rear camera
- Up to 8 GB RAM, 128GB of Flash
- 2 TB MicroSD card slot
- Standard 3800 mAh battery
- Integrated GPD Module with Concurrent Reception of GPS
- Qualcomm 5430 hex-core, 2.1 GHz
- Device dimensions: 6.5 in. L x 3 in. W x 0.49 in. H
- Device weight: 8.32 oz. with standard battery
- IP68 and IP65 with battery per applicable IEC sealing specifications.
- Cameras: Front—5 MP; Rear—16 MP autofocus



### Printers

#### 4" Thermal Printer Brother RuggedJet 4230 – Used with both Laptop and Tablet Configuration

- Fast print speed of up to 5 inches per second
- Tough Construction - IP54 certification and 6 ft. drop protection mean that water, dust, or drops won't affect the printer's operation under normal conditions
- Versatile Functionality - Prints on labels and receipts from 2 inches wide to 4 inches wide
- Two year, "bumper-to-bumper" warranty \* – Brother will fix the problem or provide a replacement printer
- Ergonomic design – Easy to load media and intuitive interface controls
- Low maintenance costs – Highly reliable direct thermal technology uses fewer moving parts than other printing technologies
- Low consumable costs – There are no ink or ribbons to replace
- Wide range of connectivity options – USB, Serial, and Bluetooth®
- 203 dpi resolution
- Support for 1D and 2D barcodes





### Full Page Thermal Brother PocketJet 8 Printer - Used with both Laptop and Tablet Configuration

- Fast, full-page mobile printing - up to 6 ppm.
- Free 1-year warranty and unlimited tech support.
- Prints on a variety of 8.5" wide thermal media.
- Low maintenance costs - no ink or ribbons to replace
- Compact size – fits in places where space is limited
- Ultra-lightweight...only 1.3 lbs. including the battery
- High reliability due to fewer moving parts
- NiMH battery and longer-life Li-Ion batteries are available
- Variety of options for flush, pedestal, or arm rest mounting.



### 4" Thermal Zebra ZQ520 – Used with both Laptop and Tablet Configuration

- Connectivity for Windows, Android, Apple iOS
- 203 dpi resolution
- Prints up to 5 inches per second
- USB on-to-go ports with optional strain relief cable
- 2600 mAh removable Li-Ion smart battery
- Built in battery charger
- Dual sided tear bear for cleaner tears
- Can be used in any orientation
- Easy to read LCD with icons for battery and wireless status
- Tolerates multiple 6' drops to concrete
- IP54 dust/water resistance. (IP65 with exoskeleton)
- Wide range of connectivity options – USB, Serial, and Bluetooth® and WiFi technology



### Barcode Scanner

#### L-Tron 4910LR Imaging Scanner - Used with Laptop Configuration

- Image capture, signature capture, and omnidirectional reading of linear, AAMVA PDF-417 and MicroPDF417 barcodes.
- Features highly visible green LED aimer and red LED backlight.
- Class-leading image quality and image transfer speed provide crisp images in less than one second.
- Built to last in a compact, durable form factor with sealed membrane switch, hard pinned cable connection and no moving parts.
- Custom imaging firmware compatible with e-citation and accident reporting packages via COM port emulation, keyboard emulation or HID communication mode.
- Safe and secure mounting with spring-retained microphone mounting clip and hanger.



### **Hardware Options (Saltus MSRP)**

<b>DETAILED HARDWARE PRICING</b>	
<b>Item Name</b>	<b>Saltus MSRP</b>
<b>Rugged Mobile Computers</b>	
<b>Zebra TC27 Rugged Android Handheld</b>	
Zebra EVM, TC27, 5G WWAN, WLAN, Qualcomm® 5430 hex-core (2.1 GHz) CPU, Android GMS, Standard Range 2D Imager (SE4710), 6" display, NFC, Class 2 Bluetooth v5.2, USB-C, 6GB/64GB, 16MP rear-facing camera and 5MP front-facing camera, IP68-rated w/o battery and IP65-rated w/battery, 2-pin back I/O connector, standard battery, North America	\$ 1,230.92
Zebra EVM, Onecare Service, 3 year comprehensive (hardware and software)	\$ 320.69
Zebra EVM, Onecare Service, 3 year SOFTWARE only warranty	\$ 108.93
Zebra EVM/EMC, TC22/TC27 single-slot charge only sharecradle plus battery [Requires Power Supply (PWR-BGA12V50W0WW), DC Cable (CBL-DC-388A1-01), and AC Line Cord (23844-00-00R)]	\$ 387.87
Zebra EVM/EMC, power supply adapter for single-slot cradle, power brick (AC/DC; 4.16 A; 12V; 50W), (Requires DC line cord CBL-DC-388A1-01, and 23844-00-00R)	\$ 730.11
Zebra EVM/EMC, DC line cord for running the single-slot cradles or battery chargers from a single level VI power supply (PWR-BGA12V50W0WW)	\$ 62.23
ZEBRA EVM/EMC, TC22/TC27 5-slot charge only sharecradle [Requires Power Supply (PWR-BGA12V108W0WW), DC Cable (CBL-DC-381A1-01), and AC Line Cord (23844-00-00R)]	\$ 132.25
Zebra EVM/EMC, level VI AC/DC power supply for 5-slot cradle, (AC INPUT: 100-240V, 2.8A. DC OUTPUT: 12V, 9A), 108W, (Requires DC line cord CBL-DC-382A1-01 and 23844-00-00R)	\$ 12.33
Zebra EVM/EMC, DC Line Cord for running multi-slot cradles from a single Level VI power supply (PWR-BGA12V108W0WW).	\$ 33.33
Zebra EVM/EMC, US AC Line cord, 3 wire/prong, 7.5 feet, grounded (FOR DOCK USE ONLY)	\$ 13.56
Zebra EVM, standard capacity spare battery (3800 mAh) for the Zebra TC22 & TC27	\$ 84.24
ZEBRA EVM/EMC, USB POWER SUPPLY, 100-240 VAC INPUT WITH US PLUG, OUTPUT = 5 V, 2.5 A, INCLUDES US PLUG (Requires CBL-TC5X-USBC2A-01)	\$ 31.09
ZEBRA EVM/EMC, TC22/TC27 hand strap	\$ 31.23
ZEBRA EVM/EMC, cigarette lighter adapter, 5V, 2.5A, 2 type A USB ports	\$ 49.29
ZEBRA EVM/EMC, USB C to USB A communications and charging cable 1M length	\$ 13.56
ZEBRA EVM, TC22/TC27 tempered glass screen protector	\$ 19.88
ZEBRA EVM, TC22/TC27 protective boot	\$ 56.79

DETAILED HARDWARE PRICING	
Item Name	Saltus MSRP
<b>Rugged Mobile Computers</b>	
<b>Zebra TC53 Semi-Rugged Android Handheld</b>	
ZEBRA EVM, TC53, WIFI 6E, 6" DISPLAY, 8GB RAM/64GB ROM, STANDARD SE4720 IMAGER, 3.5MM JACK, 8MP FFC, 16MP RFC, WARM SWAP, 4400 MAH BATTERY	\$ 2,421.60
Zebra EVM, Onecare Service, 3 year comprehensive (hardware and software)	\$ 408.95
Zebra EVM, Onecare Service, 3 year SOFTWARE only warranty	\$ 108.93
Zebra EVM, TC58, 1-slot & spare battery charge only cradle, includes power supply, DC cable	\$ 361.73
ZEBRA EVM/EMC, TC53/TC58, 5-SLOT CHARGE ONLY CRADLE, CHARGES 5 DEVICES, INCLUDES POWER SUPPLY, DC CABLE, AND SHIMS, REQUIRES AC LINE CORD 23844-00-00R	\$ 361.73
Zebra EVM, US AC Line cord, 3 wire/prong, 7.5 feet, grounded (FOR DOCK USE ONLY)	\$ 13.56
Zebra EVM, USB power supply, 100-240 VAC input with US plug, Output = 5V, 2.5 includes US plug (DC Adaptor - Single or Quad Dock)	\$ 62.23
ZEBRA EVM/EMC, USB POWER SUPPLY, 100-240 VAC INPUT WITH US PLUG, OUTPUT = 5 V, 2.5 A, INCLUDES US PLUG (Requires CBL-TC5X-USBC2A-01)	\$ 31.09
Zebra EVM, TC58 6600 MAH higher capacity battery	\$ 178.03
Zebra EVM, TC58 rugged boot	\$ 62.15
Zebra EVM, Cigarette lighter adapter, 5V, 2.5A, two type a USB ports	\$ 49.29
Zebra EVM, USB C communications and charging cable	\$ 13.56
Zebra EVM/EMC, TC53/TC58 Screen Protector 3-Pack	\$ 62.15
<b>Zebra TC58 Rugged Android Handheld</b>	
Zebra EVM, TC58, WWAN 5G FR1, CBRS, WIFI 6E, 6" Display, 4GB RAM/64GB ROM, Standard SE 4720 Imager, 8 MP FFC, 16MP RFC, Warm swap battery, 4400 MAH Battery	\$ 2,417.23
Zebra EVM, Onecare Service, 3 year comprehensive (hardware and software)	\$ 408.95
Zebra EVM, Onecare Service, 3 year SOFTWARE only warranty	\$ 108.93
Zebra EVM, TC58, 1-slot and spare battery charge only cradle, includes power supply, DC cable	\$ 342.33
ZEBRA EVM/EMC, TC53/TC58, 5-SLOT CHARGE ONLY CRADLE, CHARGES 5 DEVICES, INCLUDES POWER SUPPLY, DC CABLE, AND SHIMS, REQUIRES AC LINE CORD 23844-00-00R	\$ 361.73
Zebra EVM, US AC Line cord, 3 wire/prong, 7.5 feet, grounded (FOR DOCK USE ONLY)	\$ 13.56
Zebra EVM, USB power supply, 100-240 VAC input with US plug, Output = 5V, 2.5 includes US plug (DC Adaptor - Single or Quad Dock)	\$ 62.23
Zebra EVM, TC58 6600 MAH higher capacity battery	\$ 178.03
Zebra EVM, TC58 rugged boot	\$ 62.15
ZEBRA EVM/EMC, USB POWER SUPPLY, 100-240 VAC INPUT WITH US PLUG, OUTPUT = 5 V, 2.5 A, INCLUDES US PLUG (Requires CBL-TC5X-USBC2A-01)	\$ 31.09
Zebra EVM, Cigarette lighter adapter, 5V, 2.5A, two type a USB ports	\$ 49.29
Zebra EVM, USB C communications and charging cable	\$ 13.56
Zebra EVM/EMC, TC53/TC58 Screen Protector 3-Pack	\$ 62.15

DETAILED HARDWARE PRICING	
Item Name	Saltus MSRP
<b>Thermal Ticket Printers</b>	
<b>Brother RuggedJet 4230 Bluetooth Thermal Printer</b>	
RuggedJet 4230BL Kit: 4" DT Printer w/USB, Serial & Bluetooth MiFi - Includes Printer, LiON batt, 2 year Premier Warranty, belt clip & CPCL	\$ 832.00
RuggedJet 4 - 3 year warranty; 1-Year Premium Service (initial service plus 1 addt'l year)	\$ 54.11
RuggedJet 4 - 4 year warranty; 2-Year Premium Service (initial service plus 2 addt'l year)	\$ 109.20
RuggedJet 4 - 5 year warranty; 3-Year Premium Service (initial service plus 3 addt'l year)	\$ 164.31
Vehicle Power Adapter (cigarette lighter) 3' length	\$ 27.01
Vehicle Power Adapter (cigarette lighter) 10' length	\$ 31.01
Car Adapter - Wired - 14 ' Length for RJ 4 & PJ7	\$ 27.01
Brother Mobile, AC adapter for RJ and PJ, includes AC cable LB3781	\$ 63.04
Lithium-ion Battery - RuggedJet4230	\$ 174.09
Single Battery Charging Station (Expandable x4)	\$ 132.07
USB Cable - 6'	\$ 15.01
USB Cable, 90° Male Mini-B to Female Mini-B, 6" Long	\$ 17.01
Active Docking/Mounting Station with Power and USB Connectivity, BRM (For use with RJ4200 series and the optional battery eliminator)	\$ 215.12
<b>Zebra ZQ521 4" printer</b>	
ZEBRA AIT, PRINTER, ZQ521, MEDIA WIDTH 4.45"/113MM; ENGLISH/LATIN FONTS, BLUETOOTH 4.1, STND BATTERY, US/CANADA CERTS	\$ 910.23
ZEBRA AIT, WARRANTY, ONECARE, ESSENTIAL, PURCHASED WITHIN 30 DAYS OF PRINTER, 3 DAY TAT NA MX 5 DAY TAT EMEA APAC, ZQ511, ZQ521, 3 YEARS, COMPREHENSIVE	\$ 185.99
ZEBRA AIT, ACCESSORY, KIT ACC QLN2/3,ZQ510/20,ZQ511/21,ZQ610/20/ZQ610 PLUS/620 PLUS SPARE SMART BATTERY	\$ 129.15
ZEBRA AIT, ACCESSORY, QLN/ZQ5/ZQ6/ZQ6 PLUS,AC ADAPTER,US (TYPE A) CORD	\$ 77.88
ZEBRA AIT, ACCESSORY, KIT, CHARGER, LIGHTER PLUG, VEHICLE ADAPTOR MOBILE	\$ 51.92
ZEBRA AIT, ACCESSORY, KIT, MICRO USB B TO USB A, PLUG,1.8M, ZQ500 SERIES	\$ 24.91

DETAILED HARDWARE PRICING	
Item Name	Saltus MSRP
<b>Thermal Ticket Printers</b>	
<b>Brother PocketJet 8 Thermal Printer</b>	
PJ8 300dpi thermal USB printer, (only includes printer, requires power & USB cable)	\$ 490
PJ8, 200dpi, Thermal Printer w/ USB & BT (Printer only, requires DC power or optional battery, USB cable, and printing supplies)	\$ 457.40
PJ8, 300dpi, Thermal Printer w/ USB & BT (Printer only, requires DC power or optional battery, USB cable, and printing supplies)	\$ 541.41
1-Year Premier Service (Initial Service Plus 1 Additional Year)	\$ 54.11
2-Year Premier Service (Initial Service Plus 2 Additional Years)	\$ 109.20
3-Year Premier Service (Initial Service Plus 3 Additional Years)	\$ 164.31
USB Cable - 4ft length for PJ8 (Type A to C)	\$ 17.01
USB Cable - 6ft length for PJ8 (Type A to C)	\$ 18.72
USB Cable - 10ft length for PJ8 (Type A to C)	\$ 25.01
Brother Mobile, AC/USB C Charging power supply w/ AC cord	\$ 35.01
Car Adapter - Cig Plug - 3ft length for PJ6 (Plus) , PJ7 and RJ4	\$ 27.01
Car Adapter - Cig Plug - 10ft length for PJ6 (Plus) , PJ7 and RJ5	\$ 31.01
Car Adapter - Wired - 14ft length for PJ6 (Plus), PJ7 and RJ4	\$ 27.01
Brother Mobile, AC adapter for RJ and PJ, includes AC cable LB3781	\$ 63.04
PJ7/8 Rugged Roll Case - Includes: Printer Case,Paper Roll Spindle, Straight Connector DC Power Extension Cord (LBX041) & Shoulder Strap (LB3955)	\$ 86.04
DC Power Extension Cord 6" for PocketJet Cases. Allows users to disconnect from the vehicle power to remove printer while case is closed.	\$ 11.00
DC Power Extension Cable 5" for PocketJet. Allows users to disconnect from the vehicle power to remove printer.	\$ 12.00
PJ7 Rugged Roll Case dongle	\$ 6.67
UltraRugged Printer Mount Adapter Plate for Brother PJ8	\$ 393.33
10 foot USBC 2.0 Male to Mini B Male 90 degree Angle Cable	\$ 32.00
UltraRugged Printer Mount Horizontal Attachment Bar for (INSERT MAKE/MODEL)	\$ 180.00
Brother PJ7 OEM Mount (4 bolt flat mounting to standard arms). Mount with Pipe Mount Arm or Flat Surface Mount Arm. (confirm required parts with RAM)	\$ 180.00

DETAILED HARDWARE PRICING	
Item Name	Saltus MSRP
<b>Thermal Ticket Printers</b>	
<b>Scanners</b>	
L-Tron 2D License scanner/imager with curled cord and microphone clip mount	\$ 493.33
L-Tron 2D License scanner w/curled cord and magnetic mount kit	\$ 530.67
L-Tron 4910LR Magnetic Mount Kit	\$ 42.67
L-Tron 4910LR L-Tron Replacement Cable. 4910LR Barcode Scanner to USB Type A Host. 3M, Coiled	\$ 30.67

## ***Web Application Server Hosting Fees***

### **Data Synchronization**

The digiTICKET solution requires an internet/network data connection to synchronize tickets from the computer in the field to the server. This is typically a full-time connection located where the units are maintained. The units do not require a connection when they are in use in the field.

### **Server Configuration**

The digiTICKET web application runs on a Microsoft Server with an SQL Server database. digiTICKET is typically hosted by Saltus (through a 3<sup>rd</sup> party hosting provider – Microsoft Azure GovCloud) who provides maintenance, storage, back-ups, and SQL licensing.

However, the web application server can also be hosted by the agency. Specific server and connectivity requirements can be supplied upon request.

### **Microsoft Azure Government**

Azure Government provides world-class security and compliance. Azure Government delivers a dedicated cloud enabling government agencies and their partners to transform mission-critical workloads to the cloud. Azure Government services can accommodate data that is subject to various US government regulations and requirements.

To provide the highest level of security and compliance, Azure Government uses physically isolated datacenters and networks located in the US only. Compared to Azure global, Azure Government provides an extra layer of protection to customers through contractual commitments regarding storage of customer data in the US and limiting potential access to systems processing customer data to screened US persons.

The digiTICKET environment includes the following capabilities:

- DDOS Protection
- Managed Firewall/UTM
- Advanced Managed Detect and Response
- Disaster Recovery solution that provides a 4 hours Recovery Time Objective

### **Data Maintenance & Integrity**

- FIPS compliant data encryption is used throughout the digiTICKET system. FIPS validated 140-2 SHA-256 encryption is used for all communication between mobile devices such as handheld and laptops and the servers. It is also used between the browser and the servers.
- Select data elements are encrypted on the server with AES 256-bit encryption.
- Data Logging: The digiTICKET web application logs all activity as it occurs within the system. digiTICKET logs what was changed, when it was changed and who changed it (based on user id). This information can be used to generate reports and can be accessed by Saltus support resources as necessary.
- Backups: digiTICKET's standard database backup plans provide a full daily backup, hourly transaction log backups with off-site storage.

ANNUAL HOSTING FEES	MSRP
Up to 10 Client Licenses	\$ 1,200 per year
11 to 25 Client Licenses	\$ 1,800 per year
26 to 100 Client Licenses	\$ 2,400 per year
Over 100 Client Licenses	\$ 3,600 per year